

Symantec.cloud Web Security Services (WSS)

Web Proxy Settings

You must redirect your web traffic to the Symantec.cloud WSS proxy closest to your web server's physical location:

Asia Pacific: **proxy1.ap.webscanningservice.com**

Hong Kong: **proxy1.hk.webscanningservice.com**

Japan: **proxy1.jp.webscanningservice.com**

Singapore: **proxy1.sg.webscanningservice.com**

Europe, Middle East, Africa

(EMEA): **proxy1.eu.webscanningservice.com**

Germany: **proxy1.de.webscanningservice.com**

Netherlands: **proxy1.nl.webscanningservice.com**

Sweden: **proxy1.se.webscanningservice.com**

North America East Coast: **proxy2.us.webscanningservice.com**

North America West Coast: **proxy1.us.webscanningservice.com**

Reduce your TTL (time to live) cache: Ensure your TTL and/or DNS cache is set to its lowest setting. We recommend 5-15 minutes.

Note: This action ensures that if a *known* or cached Symantec.cloud web proxy is unavailable, the DNS refreshes within a short time to find the least busy Symantec.cloud web server that is available.

Port 3128 Restriction: As standard practice we require any port that is used for a Symantec.cloud service is restricted to accept traffic only from Symantec.cloud global approved IP ranges:

[Symantec.cloud IP ranges](#)

Note: Do not restrict port 3128 to a single IP address. This impacts our ability to provide 100% uptime and would also affect the associated SLA. Enter the full global IP ranges as provided in the Symantec.cloud IP ranges documentation.