

Symantec Hosted Services - Product Matrix (current as of 15 October 2009)

NOTE: See Last Column to determine if item (product/service) is ENC Restricted. If yes, item will be highlighted in red and will require a response to the Government, Military, Police (GMP) question. If you do not see your product, check http://www.symantec.com/content/en/us/about/media/Web_Product_Matrix.pdf or email Product_Classification@symantec.com.

	UK EXPORT CONTROLS		US Export Controls US ECCN and License Exception	ENC Restricted? (Yes/No)
	UK ECCN and Export License Requirements	Export License (SIEL or OIEL) Required		
MessageLabs Hosted Email:				
AntiSpam or Email AntiVirus (or both)	Service not subject to UK Export Regulations (ECL 99)	Not Required	Service not subject to EAR (but using EAR99 for internal Sym systematic ECCN assignment purposes)	No
Image Control or Content Control (or both)	Service not subject to UK Export Regulations (ECL 99)	Not Required	Service not subject to EAR (but using EAR99 for internal Sym systematic ECCN assignment purposes)	No
Boundary Encryption	Service not subject to UK Export Regulations (ECL 99)	Not Required	Service not subject to EAR (but using EAR99 for internal Sym systematic ECCN assignment purposes)	No
Policy Based Encryption	Service not subject to UK Export Regulations (ECL 99)	Not Required	Service not subject to EAR (but using EAR99 for internal Sym systematic ECCN assignment purposes)	No
Secure Reader (also known as Encrypted Mail Reader) - feature of Policy-Based Encryption Service (made and distributed by Echoworx)	Responsibility of Echoworx	Responsibility of Echoworx	5D992.b1, NLR CCATS: G038203* *CCATS obtained by Echoworx	No
Archiving	Service not subject to UK Export Regulations (ECL 99)	Not Required	5D992, Mass Market	No
Hardware for Email Archiving Service	Fortiva - 4A994	Not Required for MessageLabs (Fortiva is Exporter of Record)	Fortiva - 4A994	No
Continuity	Tools are downloaded to end-user's client via Message One/Dell.	Not Required MessageLabs (Tools are downloaded to end-user's client via Message One/Dell.)	ECCN: 5D002 ENC-Unrestricted CCATS: G067885*	No
Hardware for Email Continuity Service	n/a (since customer is using their own hardware and if not, Dell is exporter of record for any new hardware purchases)	None for MessageLabs (since customer is using their own hardware and if not, Dell is exporter of record for any new hardware purchases)	*CCATS was obtained by Message One/Dell n/a (since customer is using their own hardware)	No
Schemus Services Add-On: Address Synchronization, User and Group Synchronisation Tool	Export License Required, due to level of encryption; exports authorized to EU and CGEA countries only.	Yes - license applications under review by UK BIS.	n/a - not distributed from the US	Yes
MessageLabs Hosted Web Security:				
MessageLabs Hosted Web Security, without optional Client Side Proxy (CSP) Add-On	Service not subject to UK Export Regulations (ECL 99)	None	Service not subject to EAR (but using EAR99 for internal Sym systematic ECCN assignment purposes)	No
MessageLabs Hosted Web Security, with Add-On: Client Side Proxy (CSP) offering - stand-alone version	UK equivalent of 5D992, authentication only (not controlled by the UK)	None	5D992, Authentication Only	No
MessageLabs Hosted Web Security, with Add-On: Client Side Proxy (CSP) offering - ISA Plugin	UK equivalent of 5D992, authentication only (not controlled by the UK)	None	5D992, Authentication Only	No
MessageLabs Instant Messaging:				
Enterprise IM (EIM) Service with Professional Online Desktop (POD) Client	Requires a license for the UK; but exports from the UK currently are intra-MessageLabs only at this time and thus, we are using the CGEA authorization to export from UK to US and Canada; exports are intra-MessageLabs only amongst developers in US, UK, and Canada	None as of March 2009 due to no distribution to customers from UK.	5D002, ENC Unrestricted - CCATS G068397; issued December 03, 2008	No
MessageLabs Hosted Instant Messaging Security	Service not subject to UK Export Regulations (ECL 99)	Not Required	Service not subject to EAR (but using EAR99 for internal Sym systematic ECCN assignment purposes)	No
Symantec Protection Network:				
Backup Service Also Known As: Protection Network - Online Backup Service; Protection Network Framework	N/A - Not Exported from UK	N/A - Not Exported from UK	5D992 - NLR CCATS G052851	No
Hosted Endpoint Service	N/A - Not Exported from UK	N/A - Not Exported from UK	5D002 ENC Unrestricted [Proposed] CCATS Pending (#Z771365)	No